

# Where Quality is the Standard

IHC is a full-service heavy-civil contractor whose focus is building highways, airfields, streets and local roads, parking lots, industrial pavements and water resource projects. We primarily serve the Rocky Mountain West, the Midwest and the Southwest United States, IHC strives for efficient operations and to be accountable while maintaining principled relationships with our customers. We believe partnering and teamwork are essential to providing the products and services our customers deserve.

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## Quality of

Workmanship **Employment** Safety Consciousness **Environmental Stewardship** Partnering and Collaboration Administration/Management

Defines IHC



- Our team is known throughout the industry for providing quality workmanship.
- We have received numerous quality awards throughout our history including the prestigious National Quality Initiative Award.
- · We focus on doing the job right the first time.
- Our goal is no rework!

- · Founded in 1947 in Lansing, Michigan.
- · Management's 26-year average employment is a testament to our quality of employment.
- Four operating divisions build projects in the Rocky Mountain, Midwest, Southwest and Western US.
- Award-winning industry leader.
- ENR Top 400 Contractor.
- Active association membership.



#### Awards

In the last decade we have received:

- The rarely presented NASA Group Achievement Award
- The US Army Corps of Engineers Commander's Coin of Excellence
- The prestigious National Partnership for Highway Quality Award
- · Over 30 Management, Safety, or Quality awards
- Over 60 ACPA (American Concrete) Pavement Association) Awards



Integral to quality control is the elimination of preventable accidents and environmental incidents from our projects. Every employee is committed to maintaining a safe and productive working environment in the pursuit of producing quality projects and partnering efforts.

- Over 700,000 consecutive man-hours on US Army Corps of Engineers projects without a single loss time accident
- 2007 Omaha District USACE Safety Project of the Year
- Multi-year CCA (Colorado) Contractors Association) Zero Incidence Rate
- 2001 AGC Zero Incidence Rate



For Over 60 Years

# Where Quality is the Standard

### TQM/Continuous Improvement

IHC's Total Quality Management program encourages team members to contribute innovative ideas and process improvements. The result is a company that consistently meets or exceeds customer expectations and maintains cutting edge technology. We are committed to providing the customer with the best product, people and equipment for the project. TQM keeps IHC on the leading edge and allows rapid response to challenges. It establishes a corporate culture that attracts and retains the best people. TQM helps improve safety, quality, cost, customer satisfaction, job satisfaction and benefits the Company, our associates and customers.

"The JV team of CH2M HILL and IHC put together an incredible effort to get this project completed ahead of schedule with virtually no impact to the AFFTC Flight Test Mission."

-John Stephens US Army Corps of Engineers Program Manager

### Design-Build

IHC has notable experience successfully completing design-build projects. We were awarded the Colorado DOT's first design-build project in 1997 and have been constructing successful design-build projects ever since. We have teamed with nationally recognized design-build firms in Joint Venture projects such as the Edwards AFB Main Runway Reconstruction in CA. Additionally, our acquisition and successful completion of MI I-69 in LaPeer and St. Clair Counties demonstrated Design/Build/Finance expertise.

### Equipment

IHC's 580 plus pieces of advanced equipment allows us to meet customer needs from curbs to international runways. A computerized preventative maintenance program ensures our equipment is ready whenever and wherever needed. Our highly trained operators enable us to maintain the highest standards of setup and operation.

### Roller Compacted Concrete

IHC has experience dating back 25 years mixing cement with soil or aggregates to provide cement stabilized subgrade, subbase or base for highway and airfield pavements. IHC's Roller Compacted Concrete (RCC) pavements have also been used in airfield, military, industrial, and water diversion project applications over the last several years. IHC has been active in the industry working with local and national associations in the promotion of RCC pavements as a viable industrial pavement alternative.

#### Services

- Highways
- Streets/Local Roads
- Airfields
- Parking Facilities
- RCC and Other Compacted Bases

- Dam & Water Retention
- Concrete Pavement Restoration
- Design-Build
- Industrial Pavements



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#### Administration

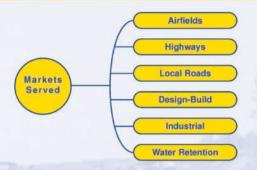
- State-of-the-art systems for monitoring and controlling each aspect of a project
- 15,000 sf corporate office space
- Centrally located regional offices
- Four operating divisions
- Exceptional D&B prompt payment rating
- 25-year solid banking relationship
- 15-year relationship with premier surety



## Partnering

- Cooperation
- Quality
- Innovation
- Customer Satisfaction
- Schedule Adherence
- Safety/Environmental Stewardship
- Quality of Life for All Employees
- Promote/enhance the professional development and reputation of each organization
- Economics (Budgetary Adherence)

IHC believes working with our customers creates success!



## **Employment**

We dedicate ourselves to assemble, train and organize our fellow associates into a highly effective, harmonious, principled and quality-oriented organization that is continuously striving to provide its employees with an enduring personal and professional lifestyle that fulfills both the individual's human needs, and his/her needs to be an integral part of this organization. Through this commitment, IHC has been, and will continue to be, recognized by its peers as a meritorious leader and the finest employer in the industry.





